

We keep it flowing, for you

INTRODUCTION OF WASTEWATER TARIFF

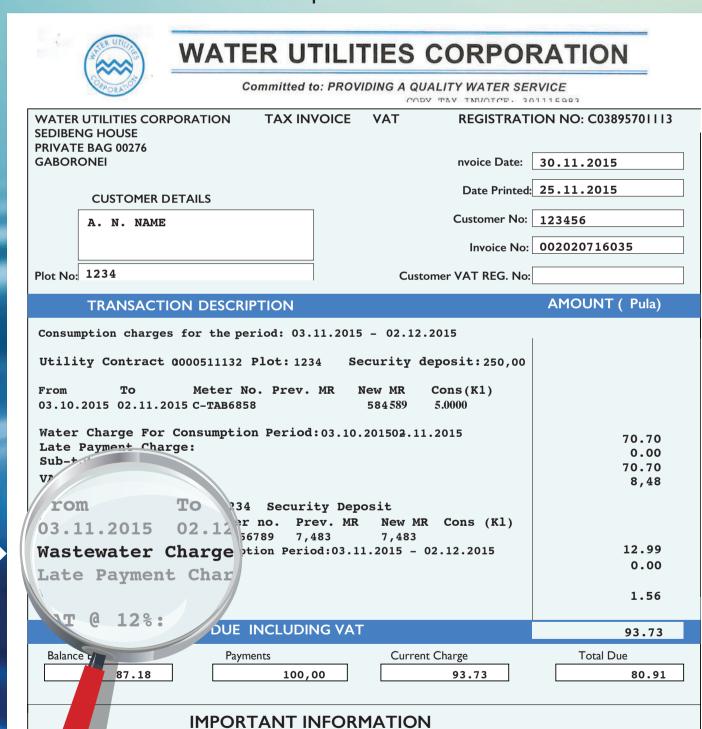
The Water Utilities Corporation will introduce a wastewater charge for all customers connected to the central wastewater system with effect from the 1st of December 2015. Customer bills in Gaborone, Francistown, Letlhakane, Selibe Phikwe, Palapye and Serowe will carry the wastewater

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charge in December 2015. The programme will be gradually rolled out to other areas in the country. The charge is stepped and calculated based on the amount of potable water used per month as follows:

| WASTEWATER TARIFF EFFECTIVE DECEMBER 2015 | | | | | |
|---|-----------|-------------|--------------|---------------|----------|
| Minimum Charge | 0-5,000 L | 5 -15,000 L | 15 -25,000 L | 25 – 40,000 L | 40,000 L |
| None | P0.50 | P2.00 | P3.00 | P4.00 | P5.00 |

Sample of Water Bill



11 outstanding balances on your bill must be settled within 30 days of the invoice date. If not paid, your water service may be disconnected without further notice and a late payment charge of P88.00 will be charged to your account. Please be informed that we subscribe to the Credit Bureau and we reserve the right to list any payment defaulters and 'refer to drawer' cheques with the Credit Bureau. Payments may be made in cash, by cheque or EFT/POS at

any Water Utilities Revenue Office.

New Wastewater Charges